

PRODUCT PERFORMANCE STATEMENT No.37-SRAC CERT-attestation of conformity with the standard EN14688-A1-2018-CE

Kuma Romania Srl as a manufacturer declares on its own responsibility, that the attestation of the conformity of the WASHBASIN product according to standard EN14688-A1: 2018 has been performed and that the products for which it was issued this document corresponds to the certified manufacturing procedures.

PRODUCT NAME: WASHBASIN

Dimensional tolerance :(-3) - (+ 5) mm

TRADEMARK OF THE PRODUCT

KUMA ®

KUMA MATERIALS:

Tested acc. standard EN14688-A1:2018

KUMA marble - glossy and mat satin (composite marble)

✓

KUMA granite - glossy and mat satin (mix of composite marble and natural granite)

✓

KUMA granulon - glossy and mat satin (mix of composite marble and polyester granules)

✓

Terasso-Pearl - mat satin (mix of composite marble and sea shells)

✓

Graphalite Quartz mat satin (composite marble mixed with quartz)

✓

Grasolit - mat satin (composite marble and polyester granules very resistant at scratches)

✓

Rector (solid surface) - mat satin

✓

Color samples may vary significantly from the color of the finished product.

By polishing the surfaces, small scratches appear that form discrete circular marks, but visible under strong light. These circular marks are not a cause for complaint.

Dark colored materials may have visible white spots, color variation in the surface, and the surface must be maintained more carefully because dust, scratches, limescale and daily use can affect the appearance of the KUMA product; this is NOT a hidden defect, but comes from improper maintenance and is not a cause for product non-compliance. KUMA maintenance products can reduce wear and tear on these types of dark materials.

NOTE: All KUMA products are unique in color. The color insertion in the case of marble or Rector Flow products is also unique and the insertion is not evenly distributed. The light and dark shadows, along the insertion, are not considered nonconformities.

KUMA PRODUCT WARRANTY

* the situation of the repairs during the warranty on the back

AVERAGE LIFE OF THE PRODUCT IN NORMAL CONDITIONS OF USE

The product guarantee is granted according to the provisions of Ordinance 140/2021, as amended by Law 190/2025 regarding the sale of products and their associated guarantees and the legislation in force regarding consumer protection.

5 years from the date of invoicing the product under the conditions of fulfilling the attached instructions for use

20 years

Product performance and tests performed according to EN14688-A1-2018-CE standard

1. UNIQUE PRODUCT IDENTIFICATION CODE: WASHBASIN
2. INTENDED USE: BAI-PH (personal hygiene)
3. MANUFACTURER: KUMA ROMANIA Address: BANESTI, PRAHOVA, Str.Stupini, 85B-ROMANIA
4. Authorized representative: -
5. Performance constant evaluation and verification system: system 4
6. a Harmonized Standard: -
Organism notificat : -

6. b European evaluation document: EN14688-A1-from 2018 Normative reference document: EN14688-A1 from 2018
7. Declared performance- cf.table. tESTS 5.5; 5.6; 5.7; 5.8 are performed at ICECON laboratories - test report no.:
RI24.03.068 from 2024

Distributed in specialized stores with the agreement of the manufacturer, according to the norms of the European Union regarding registered trademarks.

Authorized service unit: KUMA Romania SRL / Banesti-Prahova, Str. Stupini, 85B.

KUMA ROMANIA SRL

Signature / Stamp

KUMA PRODUCT USE-MAINTENANCE INSTRUCTIONS

Congratulations, you have just purchased a KUMA product, a competitive, unique product with a warm design, a clear sign of quality.

KUMA® - Nordic Design, Unique Certified Concepts

Warranty conditions:

Please check that you have received the undamaged product. If you discover manufacturing defects, please contact us immediately. It is important to do this before you start mounting your KUMA product

- The warranty period starts from the date of sale of the product and is 5 years.
- Within the warranty period, the free repair of the defects appeared and claimed by the buyer or the replacement of the product with a similar one is ensured.
- In case of repair requests during the warranty period, the buyer will have to present the product accompanied by the warranty certificate and the invoice / receipt to the unit where he purchased the product, which will take care of sending the product to KUMA Romania.
- In case of repair of the product, the duration of the warranty period is extended by the time elapsed from the date on which the buyer claimed deficiencies in the product and until the date of repair of the defect. The buyer has the obligation to respect the installation / use / maintenance instructions
- The warranty refers to defects caused by possible hidden defects / impossible to detect at the time of sale and does not extend to parts that may suffer damage from transport / defective handling / defective maintenance.

Loss of warranty:

- Failure to present the invoice / receipt / fiscal receipt together with the signed guarantee certificate
- Failure by the buyer to comply with the conditions of transport, handling, storage, installation, maintenance - specified below.
- Entrusting the product to be repaired by other companies / persons not recognized by the seller.
- Unsealing, mounting the product by unqualified / unauthorized persons.
- The finding by the authorized persons of the seller of the fact that the claimed defect is the fault of the buyer (traces of blows, cracks or other traces caused by improper use / maintenance).

This warranty applies only to manufacturing errors.

Mounting KUMA products: we recommend mounting the washbasins on the furniture, according to the KUMA concept; between the wall and the washbasin and between the washbasin and the corresponding mask / mounting brackets, put a thin layer of silicone for a better seal. Also, KUMA products can be fixed on standardized consoles - offered by KUMA Romania. **We are not responsible if the KUMA product is mounted on other types of consoles that are not suitable for heavy loads.**

When mounting the washbasins on the consoles, if you do NOT opt for the KUMA fixing solution, please pay attention to the installation of consoles for heavy loads on the left and right of the basins mandatory and obviously on the sides, depending on the mass / length of the washbasin.

KUMA washbasins are equipped with overflow orifice - flow hole class 10 or without overflow class 00 and standard orifice for tap. Washbasins are intended for use in bathrooms / public toilets

Please note: for flat-bottomed types of washbasins, water may remain on the bottom of the basin.

Maintenance: liquid only, **NONABRASIVE**

Do not use objects that may scratch the washbasin, you may notice a different surface layer than the mass of the material, especially for satin mat / glossy granite and for grasolit.

Use KUMA CARE KIT set for all types of surfaces and materials

KUMA CLEAN - the perfect detergent for daily cleaning of all KUMA materials

KUMA SUPERSCRUB - perfect cleaning cream for the occasional but thorough cleaning of all materials. Applied immediately, it removes stains such as coffee, red wine, beet juice, etc.

KUMA LIME - a substance that efficiently dissolves the most difficult limescale deposits - for example those around the valve and battery. **ATTENTION: LIME is not used for Pearl or Terasso materials**

KUMA SEAL - is designed to keep the surface and bring to life the kitchen counter / bathroom sink so that it looks like new. It is used 1-3 times a year.

All KUMA maintenance products are used according to the instructions on the boxes.

The purchase can be made directly from KUMA Romania or on the website www.lavoare-online.ro

Hair dyes can affect the shine of KUMA products. Contact us for the best solution.

Acid or stain / color solutions will be rinsed immediately with water to prevent it from entering the washbasin surface and affecting it.

Do not leave lighted cigarettes on the surface of the KUMA washbasin. If this happens, please call your nearest KUMA dealer for remediation with the appropriate substance provided by the manufacturer; the operation is for a fee and is not part of the warranty

For Pearl and Graphalite® Quartz materials, insignificant air gaps may occur due to production methods and / or a few stones may become loose over time. Small holes / air gaps that may occur do not affect the use or durability of the product and do not warrant claims.

Minor damage, surface scratches, loose / broken stone can be repaired with a repair kit that can be purchased from KUMA.

Unpacked washbasin handling:

Always lift and handle the washbasin vertically and ensure proper support along its entire length.

Do NOT grab from side edges and do not handle lying down, horizontally.

DO NOT use frames, cutouts or holes of the washbasin to grab and handle the product.

Transport:

KUMA washbasins / countertops are transported in KUMA cardboard boxes, placed on flat surfaces, according to the indicator arrows on the boxes, with support on the entire surface.

Storage:

KUMA products packed in KUMA cardboard boxes and plastic wrap should be stored in a closed, ventilated area. The maximum term of storage in a cardboard box and plastic foil is 2 months. If you do not install KUMA products immediately after purchase, and remove them from the box, please place them with the basin down on a flat surface.

For projects such as hotels, office buildings, public spaces, we recommend that the protective foil on the washbasin to be removed at the inauguration of the objective.

In case of purchase through distributors / builders / installers, this guarantee and Instructions will be mandatory to reach the final customer.

KUMA distributors who sell / deliver / install KUMA products to end users have the full responsibility to inform them on how to use / maintain KUMA products.

Any error in installation / maintenance is not KUMA responsibility

PRODUCT LIFE CYCLE:

KUMA strongly recommends to recondition the washbasin with KUMA KIT or to ask KUMA service operation on site. If it cannot be reconditioned, please act according to the legislation in force in your country and treat this waste as construction waste.

For Cabinets & Auxiliars (ventils/syphons):

Warranty period can be of two (2) years under the following premises:

Once the product has been installed and maintained correctly, problems may arise for other reasons not depending on Producer, which will need to be clarified in the Producers laboratory (Romania, France & Italy)

Consequently, every defective product/component must be returned to Producer for inspection.

In absence of any proof, claims are not going to be accepted.

For any details regarding our products please contact us
at the following telephone numbers:

Phone: +40 244 348596 ; +40 244 306067 ;

BANESTI-Prahova, 85B, Stupini Street

e-mail : office@kumaromania.ro; retail@kumaromania.ro

www.kumaromania.ro



ANNEX for warranty certificate acc. standard EN14688-A1-2018-WASHBASINS rev. April 2024

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